



GREEN Ideas

Energy Tips for Our Customers

Celebrate Earth Day and Bioheat® Fuel

Earth Day is on April 22, but every day is a great time to think about ways to care for our planet!

Did you know you're already saving the Earth simply by heating your home with the ultra-low sulfur Bioheat® fuel that's in your tank right now?

Bioheat® fuel is a terrific way to help reduce your carbon footprint. As the amount of renewable biodiesel that is blended in the fuel increases, carbon emissions will continue to decrease, bringing us closer to our net-zero emissions goal by 2050!

On Earth Day, we also endeavor to lessen the impact of global warming, which we've felt over the last few decades in the form of hotter summers and colder winters. Bioheat® fuel emits up to 80 percent less carbon dioxide – a major greenhouse gas that is widely believed to contribute to global warming – than petroleum-based heating oil.

It's clear that Bioheat® fuel is a cleaner, more earth-friendly, and better way to heat your home. **Congratulations for doing your part in promoting energy conservation and creating a greener planet for future generations to enjoy!**



Your Fuel, Your Choice:

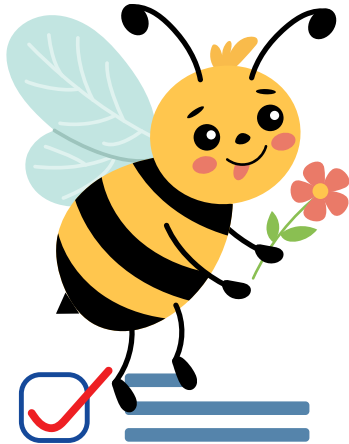
Bioheat® Fuel Improves Your Heating System's Lifespan

Did you know that the Bioheat® fuel in your tank right now is not only good to Mother Earth but good for your heating system, too?

The cleaner-burning nature of Bioheat reduces soot and deposit buildup inside your boiler or furnace, leading to:

- Reduced wear and tear
- Fewer repairs
- Less frequent maintenance
- Longer equipment lifespan

If you have any questions about Bioheat® fuel or your heating system, don't hesitate to call us!



Your Spring Maintenance Checklist

Winter coats put away? Check! Walks in the park to enjoy the weather? Check! Ensuring that your home comfort system is working at its very best? ...

If you answered “not really” to the last question, we’d like to offer you a few easy tips to follow this spring:

- **Refill your heating oil tank:** Refilling your heating oil tank in spring prevents internal tank corrosion, sludge buildup, and costly repairs caused by moisture condensation during warmer months. If you are on automatic delivery, we take care of this for you.
- **Check your carbon monoxide and smoke detectors:** This will help to prevent malfunctions, as sensors can age or batteries can die, leaving you unprotected.
- **Call us to schedule periodic maintenance for your heating system:** It could lower your Bioheat® fuel bills by 10 percent or more!
- **Get a professional duct cleaning** (for warm air systems): Duct cleaning improves indoor air quality by removing dust and allergens, and also helps your HVAC system operate more efficiently – potentially lowering energy bills and extending system lifespan.

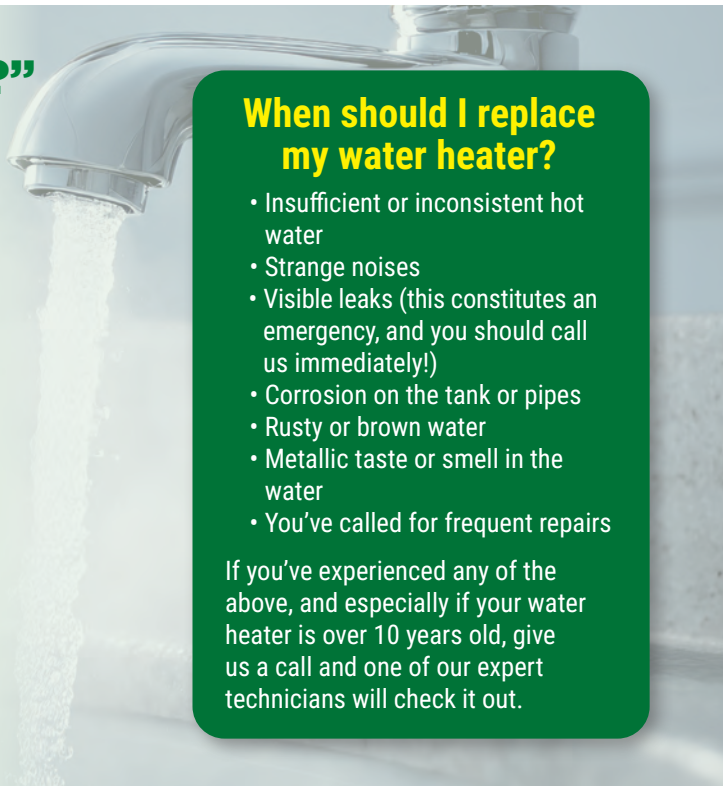
By checking off these steps, you will enjoy maximum comfort and peace of mind. And don't forget to call us soon to schedule your periodic maintenance!

“How Does My Water Heater Work?”

There it is in your basement or utility room – you may pass it by but don't think of it much: your water heater. And if you've ever wondered how it makes the hot water you love so much in your shower, allow us to tell you.

There are three types of oil-fired water heaters:

- **Direct-fired (Storage) oil water heaters:** These are the most common type, featuring a storage tank (usually 30-50+ gallons) where an oil burner, typically located at the bottom, directly heats the water.
- **Indirect-fired water heaters:** These systems utilize a highly efficient storage tank that operates without its own dedicated burner or heating element. Instead, it leverages a heat source that is already present in your home: your hot water boiler.
- **Tankless (On-Demand) oil water heaters:** These units eliminate the storage tank entirely, using a powerful oil burner to heat water instantly as it flows through the unit. They provide continuous hot water and are ideal for saving space.



When should I replace my water heater?

- Insufficient or inconsistent hot water
- Strange noises
- Visible leaks (this constitutes an emergency, and you should call us immediately!)
- Corrosion on the tank or pipes
- Rusty or brown water
- Metallic taste or smell in the water
- You've called for frequent repairs

If you've experienced any of the above, and especially if your water heater is over 10 years old, give us a call and one of our expert technicians will check it out.



Honoring Our Heroes on Memorial Day

This Memorial Day, we reflect on the bravery of the men and women who made the ultimate sacrifice for our nation. We remember and thank them and their families.

Reminder: Landlord Heating Requirements Are Still in Effect!

The April sunshine may be warming our faces; however, **the New York City heating season ends on May 31**, and city laws require landlords to maintain minimum temperature levels in residential buildings. Properties must be no lower than 68° F if the temperature outside is 55° F or lower, and at least 62° F between 10 p.m. and 6 a.m.

