

HOT Ideas

Today's
Bioheat® is
clean and
green!



This newsletter brought to you
in association with the National
Oilheat Research Alliance

Energy tips for our customers

Update #144

Bioheat® Fuel Goes to Work

If you are one of the millions of New Yorkers and Long Islanders who ride the train or take the bus to work each day, then you might recognize this image from your daily commute. Our “Be a Net-Zero Hero™” campaign has been running billboards on LIRR and NYC Subway platforms as well as MTA buses in order to bring people’s attention to the everyday benefits of Bioheat®, the clean, green home heating fuel that’s helping New York reduce emissions on its path to net-zero.



Some of the most popular stations where you
might have seen our posters include:

Penn Station | Atlantic Ave.-Barclay’s Center (B,Q) | Crown Heights-Utica Ave. (2,3,4,5) | Yankee Stadium (4) | 3 Ave.-149 St. (2,5) | Jamaica Center (E,Z,J) | Forest Hills-71 Ave. (E,F,M,R) | Hicksville LIRR | Ronkonkoma LIRR | Huntington LIRR

Now, if you’re thinking, “Hey, why are they running this all the way out there,” there’s an easy answer to that. These ads are all over Long Island and New York City because **Bioheat® fuel is used every day by people from all different walks of life.** Construction and office workers, waiters and waitresses, doctors, nurses, and hospital administrators, school teachers, stock traders, even the bus drivers and train conductors helping us get from point A to B: at the end of the day, we all return home to the warmth and comfort of safe and reliable Bioheat® fuel. In fact, many of our workplaces are also heated by this versatile and dependable energy source!

By replacing petroleum-based heating oil with a fuel made from recycled resources like soybean oil and used cooking oil, **Bioheat® fuel helps reduce carbon emissions for all New Yorkers and Long Islanders**, no matter what they do for a living. Additionally, because Bioheat® fuel is fully compatible with existing home heating systems, its emission reductions are delivered now — not five or 10 years down the line. That’s why we say all New Yorkers and Long Islanders can be Net-Zero Heroes™.

So, next time you see one of these posters on your way to work, give it a closer look. And if someone asks you about it, you can tell them what you read here, or go to **TodaysBioheat.com** to learn more about your clean, green home heating fuel.



Need Help with Your Heating Costs? Head to HEAP

If you or someone you know needs help paying for heating this winter, financial assistance may be available through the Home Energy Assistance Program (HEAP). This program offers:

- Regular HEAP Benefit – money to cover the cost of fuel
- Emergency HEAP Benefit – if you run out of fuel or have less than ¼ tank
- Heating Equipment Repair or Replacement Benefit – if your boiler or furnace stops working
- Clean and Tune Benefit – to ensure your system is running efficiently

To find out if you qualify, or to apply for assistance, visit otda.ny.gov/heap or call
1-800-692-0557 (New York City) or
516-565-4327 (Nassau County) or
631-853-8820 (Suffolk).



New York's First Responders are Some of our Biggest Net-Zero Heroes™

It's been a rough year for New York. Just when we seemed to be rounding a corner on the pandemic, Hurricane Ida tore through the outer boroughs and Long Island, causing untold damage to our neighbors' homes and vehicles. As bad as things were, they could have been even worse were it not for the courage and dedication of New York's frontline workers and first-responders. We owe them all a debt of gratitude for their selfless service. What you might not realize is that the same biofuels used to replace heating oil also help New York's first-responders use less petroleum-based diesel fuel. For example, this year alone:



- FDNY trucks have used over 2.1 million gallons of biofuels
- NYPD vehicles have used over 437,000 gallons of biofuels
- Altogether, NYC Fleet vehicles have used over 13.7 million gallons of biofuels

Additionally, Bioheat® fuel is used to help heat firehouses, EMS garages, and similar buildings across Long Island and New York City. New York's first-responders can depend on Bioheat® fuel because like them, it is reliable, efficient and always there when needed. We are happy to serve our fellow Net-Zero Heroes™ and thank them for all that they do to help keep our customers and employees safe!

Please Tell Us If Your Heating Demands Have Changed



Due to COVID-19 and Hurricane Ida, many New Yorkers and Long Islanders have had to make significant lifestyle changes. Some have moved. Some are now working from home. Some have retired. You might not realize it, but all of these changes can affect your heating fuel usage. **Please give us a call if you have:**

- ✓ Moved or are planning to move this winter
- ✓ Retired or are now working from home
- ✓ Made major renovations to your property
- ✓ Family or tenants moving in or out
- ✓ Parents or in-laws now staying with you
- ✓ Recently welcomed a newborn into your home (congratulations!)

This is especially important for automatic delivery customers – those who don't normally have to call to order fuel. If this is you and any of the above applies to your situation, please let us know so we can adjust your delivery schedule accordingly.

Leaving New York for winter? Staying put instead? Let us know!

Additionally, if you normally go on vacation for the winter, but are deciding to stay in New York this year, or if you are finally getting out of town this season, please give us a heads-up. We will adjust your delivery schedule and can help keep your home warm if you're away. For that matter, remember to turn off those outdoor water lines and wrap those pipes before you leave to prevent freezing.

If you need any assistance getting your home ready for winter, give us a call!



A Brief History of Bioheat® Fuel

It's hard to believe that 2021 is almost over! Next year is actually an important one for us as 2022 marks the 10th anniversary of New York's first Bioheat® fuel requirement. We were big proponents of this legislation and have come a long, long way since then. Take a look at this timeline:

2006 The term Bioheat® is coined to describe a new, cleaner bio-based heating fuel made using renewable resources like soybean oil

2012 New York City's first Bioheat® fuel requirement takes effect, requiring all liquid heating fuel to contain a minimum of 2% biofuel (B2)

2017 New York City raises its Bioheat® fuel standard to B5 and establishes a minimum of B10 by 2025, B15 by 2030 and B20 by 2034

2018 Nassau, Suffolk and Westchester counties join New York City in implementing a B5 Bioheat® fuel standard

2021 The New York State Legislature passes a law requiring B5 statewide by 2022, B10 by 2025 and B20 by 2030 – this law replaces the existing requirements for New York City and Long Island and calls for more biofuel sooner across the entire state!

2030 New York's heating fuel suppliers have committed to achieving a 40% carbon reduction by this date

2050 Our final goal is to achieve net-zero emissions, and we plan to get there by using higher biofuel blends

Our customers' demand for safe, reliable, affordable and more environmentally friendly energy is at the heart of everything we do. It's why the heating fuel being delivered to you today is among the cleanest used anywhere in the country. Thank you for trusting us to meet your home heating needs this winter and for many seasons years to come.

If you have any questions about your heating fuel or equipment, please give us a call!

Attention Building Owners, Landlords & Property Managers

December 31, 2021 is the deadline for annual New York State boiler inspections. Inspections must be performed by a licensed professional. The inspection requirement applies to residential buildings with six or more families as well as all commercial and mixed-use buildings. If you have any questions, please give us a call today.